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## New Template?

Posted by richard1 - 2009/12/05 21:41

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When will the new template be released and what will the theme be?

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## Re:New Template?

Posted by slimy - 2009/12/07 21:50

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dear all,

Ada yang bisa bantu untuk kontak uda andi ndak ya?

Aku sudah konfirmasi pembayaran seminggu ini tapi belum ada respon..  
aku butuh template cepat nih... karena client ku udah mulai marah3X..

mohon bantuannya ya..

slimy

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## Re:New Template?

Posted by richard1 - 2009/12/08 01:09

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slimy wrote:

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Ada yang bisa bantu untuk kontak uda andi ndak ya?

Aku sudah konfirmasi pembayaran seminggu ini tapi belum ada respon..  
aku butuh template cepat nih... karena client ku udah mulai marah3X..

mohon bantuannya ya..

slimy

Good comment Slimy. Would you like to translate or would you like me too?

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## Re:New Template?

Posted by Mari - 2009/12/08 02:32

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What da????? LOL

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## Re:New Template?

Posted by Ex Member - 2009/12/08 20:07

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Yep and you better get used to it Slimy

They'll take your money pretty quick but try and get quick support from the template creators or site owners is damn near impossible

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## Re:New Template?

Posted by Prehn - 2009/12/09 03:42

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So, anyone knows when the new template will be released and what it will be?

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## Re:New Template?

Posted by richard1 - 2009/12/09 06:24

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One thing we know is that we don't know. Andy is a marvellous non-communicator. Being late with a new template is Ok. Not communicating is Ok. Never knowing is Ok. Being behind several templates is Ok.

One day when there are no more members, Andy may change his stripes. Trouble is, no one will be listening.

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## Re:New Template?

Posted by kurdapya - 2009/12/09 07:11

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this is sad :(

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## Re:New Template?

Posted by Josh (ex-subscriber) - 2009/12/09 10:42

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Agreed... I used to have a pro subscription. I was actually quite a big defender of TP for a while... I haven't renewed and won't I simply come by to see how TP's templates are comparing(when they finally release). Unfortunately, they are not only consistently late, but also behind in style and functionality. The template variations are a joke as well.

I do however like the work they have been doing for the Mobile integration, but that's about the only thing I can say positive at this point.

It really makes me laugh, a simple message from Andy on the first of the month with a little hint of what to expect i.e. time-line, theme, features, would go such a long way! I would have renewed and I'm sure other would agree this would make a huge difference, and show you actually appreciate your subscribers.

Oh well, I'm afraid this will always be a sub-par template shop with a fancy skin.

Josh

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## Re:New Template?

Posted by Drugzoo - 2009/12/09 12:04

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dear all,

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mohon bantuannya ya..

slimy

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Yeah, I agree with slimy...:-) Kadjij ad j'al sasljl zloljf xsaldf alske ouis!

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## Re:New Template?

Posted by Fireman - 2009/12/10 09:45

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I warned you all. You know I did.

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## Re:New Template?

Posted by alexandra - 2009/12/10 10:07

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Tell me about it...

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## Re:New Template?

Posted by rhantson - 2009/12/10 14:48

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I have to say, for the most part, I've been reluctant to reup my subscription to this site. Because of the fact that most of the templates that are now being released seem to be riddled with bugs attached to the componants that are being developed - I've made the decison that this last renewal will too in fact be my last renewal...

There are componants here that were developed months ago that are still completely unusable in a production sence and totally beta - riddled with bugs, and there doesn't seem to be any real progress in getting the issues taken care of.

Although TemplatePlazza has a lot of great ideas, I shouldn't have to pay to download a template that has to be completely redeveloped from the ground up to get it to work properly.

My thoughts, fix what's broken and stop promising "monthly" releases... in fact, you should really put all subscriptions on hold until the actual templates that you have PREVIOUSLY released work - making it worth the money already spent by your subscribers... we shouldn't have to pay now, download now, and wait for you to fix it a year or two later...

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## Re:New Template?

Posted by Bill Z - 2009/12/13 12:13

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Josh (ex-subscriber) wrote:

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Oh well, I'm afraid this will always be a sub-par template shop with a fancy skin.

Josh

You Sir, owe me an apology. In the past you attacked me and insulted me because I posted arguments against templateplazza. This was back in the day when that little shit for brains retardo was a mod and would censor those who would protest yet publish those like yourself who would insult and attack anyone who was negative about the practices of templateplazza. I pointed out to you than that just because you were at the moment satisfied that at some point, one surly to come, that when it effected you, you would be the one to complain. That point has come.... I await your apology.

Bill  
Former owner of templateplazzasucks.com a step I had to take just to get what I paid for.

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## Re:New Template?

Posted by Bill Z - 2009/12/13 12:43

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One more thing.... Is it me or is this new Dec template God Awful Ugly...

So bad I wont even bother downloading it from the one of the dozens of warez sites it was available on even before it was listed here on their front page.

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## Re:New Template?

Posted by rhantson - 2010/01/04 10:41

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Hey Bill,

Why did you not keep that site up? It would be a good place for folks to try to get this place to get off their tails and start doign right by their paying customers... I'm STILL waiting on fixes to componants that were released a year ago that are still full of problems...

RH

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## Re:New Template?

Posted by nielsen5426 - 2010/01/04 11:14

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The thing i finds most interesting in all this mess with Templateplazza is that no one gives a shit. No one cares to even reply to us when we ask when and what the next template will be. They just ignore us, and thats what i think will be the death of templateplazza sooner than we can imagine. I have NEVER, EVER, seen anyone treat paying customers this way. Sure other template providers can be late, but atleast they tell their customers and apologies for it, and almost always show some screens of the upcoming template.

Big Fu#!ing shame on you templateplazza.

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## Re:New Template?

Posted by rhantson - 2010/01/04 11:35

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There are truely only 1 or two here who actually treat the clients here with any amount of respect and actually ARE in fact helpful (Erwin being probably #1 in my book...)...

Its disappointing to say the least, because the templates here are off the chart in my book, but the support is null for the most part. I think Erwin does his best with what he is afforded here, but it's a "learn as you go" experience as well for them as it is for the customer base.

I think - at best - this site needs to recruit some beta testers who have PHP/MySQL code experience, and maybe a few documentation writers to help with getting things up to par. (They also need to get a few folks to go back and actually FIX the problems in the current template line before adding to the long list of templates that just don't do what they are supposed to do...)

Take the latest release "Movie Plazza" for example... download the template, and actually do a ?tp=1 and compare the layouts against the layout example images so you know where all the module placements are... 1) The module placements aren't correct (example: banner is actually user4), and 2) the Skeletons don't layout the way the images say they layout...

You'd think they would at least get the module placements right, but here, a couple weeks after release, they havent' even fixed that much...

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It's sad --- but, because new clients don't have access to the support forums to see what sort of problems they are having here before they buy, people get suckered into paying...

I spent my last penny here... most of what they are putting out here is great - and the mobile phone templates are fantastic... but lets actually make them work the way they are supposed to work... (Like when you click on MENU have it actually give you a menu?)

RH

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## Re:New Template?

Posted by nielsen5426 - 2010/01/04 11:41

I agree about Erwin, he's the best Templateplazza have, but sadly it isn't Erwin that makes the Templates.

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## Re:New Template?

Posted by Erwin Schro - 2010/01/04 11:45

:( what can I say...

Sometimes I didn't make any replied to such a question because I don't want to make further dissapointment to you guys as maybe what I can answer is 'I don;t have a clue too' as Andy don't (want to) speak anything to me lately....

Thanks Mr.Hantson for your kind words...I think other support guy have the same situation like me. We do our best to answers but most of time we also hit that big wall as we have to learn ourselves to get familiar with all the template features in here.

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## Re:New Template?

Posted by rhantson - 2010/01/04 12:00

Erwin, we only speak the truth here... My biggest issue with TP is the lack of support when it comes to actual bug fixes around here, and the occasional rudeness form a few folks here that are supposed to be "senior staff"... I think of all the staff here, you go out of your way and when you don't know the answer - you actually make it clear that you don't know...

Andy is a great developer - but he's just often nowhere to be found when a new template comes out to help with issues...

I've been saying for a long time... you guys need beta testers... and I don't mean just Users to test, but folks who have actual PHP skills to put these things to the test before you release them... I've volunteered to Andy SEVERAL times over the past year and a half to get no response from him...

There are so many issues that could be squashed BEFORE the template is released (like the module placement areas and skeleton layout images being incorrect for the Movie Plaza template) if a few beta testers put these templates to the test before they are released...

Yeah, it'd probably delay the templates even further out for release - but at this point - does anyone really care? I'd be willing to wait til Feb 1 for the next release rather than have it come out on the 13th and be loaded with problems... it just adds to the frustration here in members (myself included).

I'm a member now with 8 template clubs, this one included, and when it comes to what the templates LOOK like, I like this place over all of them... but when it comes to the number of bugs and problems? This place tops the list in THAT category as well...

Erwin - see what you can do for us here... We love the templates, and we love the direction that Andy is going... but without a good quality assurance team to make sure that the templates work out of the box upon release, all Andy is doing is shooting himself multiple times every month on or about the 13th...



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you all (and until recently me.. but not anymore since my sentence is over... I mean my subscription expired), in the face with contempt wrapped in disrespect and condescension. AND YOU ALL ARE PAYING FOR IT... Is this a great 'country' or what!!??

Fireman

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## Re:New Template?

Posted by billyc - 2010/01/11 20:28

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I'm not going to renew mine either, ran out in Nov and I've spent my money elsewhere where templates are out on time, bugs are fixed quickly and support is good. This place as far as I'm concerned is a dead duck!

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