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## Display Online User

Posted by kalabaka - 2008/04/12 05:13

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Hello..We are using CB Superthumb and the function Display Online User.But the avatars from all users those who are online are not being shown and all users also.WHY?please answer to me if you know something. Thanks a lot!!

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## Re:Display Online User

Posted by RonySYZ - 2008/04/12 08:00

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Hello Kalabaka,  
did you install community builder? and would you like to share your paramaters, please

Regards  
Rony

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## Re:Display Online User

Posted by kalabaka - 2008/04/13 06:07

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yes of course we have installed the CB and we have checked all the parameters...but also we have problem..

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## Re:Display Online User

Posted by RonySYZ - 2008/04/13 06:30

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Hello Kalabaka,  
it's not easy for me if you don't share your parameters, and more easy if you share your live site url, please

Regards  
Rony

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## Re:Display Online User

Posted by kalabaka - 2008/04/13 09:48

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ok Rony thank's. I sent you an image with the parameters. As for the url even if I give it to you it is not working anyway...  
<http://img122.imageshack.us/img122/299/cbparametersxu8.jpg>

P.S. Is it possible that CB\_superthumb works works only on "templateplazza" templates?

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## Re:Display Online User

Posted by RonySYZ - 2008/04/13 23:45

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Hello Kalabaka,  
According your parameters, that will display your user (member with picture or not) when they are using their account or logged condition.

Is it possible that CB\_superthumb works works only on "templateplazza" templates?  
as i know, it should be able for another template, except your template have any trouble.

What about if you share your live site url?

Regards  
Rony

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## Re:Display Online User

Posted by kalabaka - 2008/04/14 07:57

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My site url is [www.kalabakacity.gr](http://www.kalabakacity.gr) but I have not CB\_superthumb installed there because I can not make it work...

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## Re:Display Online User

Posted by Chad Theriault - 2008/04/18 18:01

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I am also getting the "no online user" error. However, the other functions all work.

I have newest CB installed as well as newest CB Thumbs. The params look to be correct. Is there something specific that causes this issue for me to look at?

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## Re:Display Online User

Posted by Chad Theriault - 2008/04/18 18:07

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Sorry.. I was trying to attach the images of the front page and the params that I am using.

Here they are:

<http://www.templateplazza.com/images/fbfiles/files/params.zip>

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## Re:Display Online User

Posted by Chad Theriault - 2008/04/25 11:22

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bump

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## Re:Display Online User

Posted by RonySYZ - 2008/04/25 23:00

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Hello Chad,  
what about if you change these parameters become to:

See Users Without Picture : Yes (Show Users Without Picture)

Regards  
Rony

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## Re:Display Online User

Posted by T\_CAM1 - 2008/04/27 16:03

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SAME PROBLEM ... not showing online thumbs ... parameters are correct because it's working on my other Joomla site ..

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## Re:Display Online User

Posted by RonySYZ - 2008/04/27 20:55

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If it's working on your other joomla site, so it should be working too on your joomla site now.

maybe any lost or false with your joomla site, please check its, but i'm not sure, because you ever try that in other joomla site and it's success. so the trouble is not from that module.

hope you understand

Regards

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## Re:Display Online User

Posted by Ricardo Sousa - 2008/04/29 12:44

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Hi CAM\_1,

Like Rony said if it works in one site and the parameters are exactly (make sure of this) the same it should work as well in other site!

Can you provide more details?

Best Regards,

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## Re:Display Online User

Posted by Chad Theriault - 2008/04/30 21:00

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Regardless of whether it works on one site and not the other - don't you think it is odd that it is saying that there are no users to show? Even when you are online and logged in yourself?

If there was no picture set, then it would just show the name. The really odd thing is that ONLY the who's online now option doesn't work. The other options (last logged in, random, etc) all work perfectly.

Is there anything else I can send you to get a better picture of this?

Thanks

Chad

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## Re:Display Online User

Posted by Chad Theriault - 2008/05/06 15:38

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bump

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## Re:Display Online User

Posted by Ricardo Sousa - 2008/05/07 15:57

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Please PM me admin temporary details to check problem...

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Thanks and Best Regards,

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## Re:Display Online User

Posted by Andrias Meisyay Y - 2008/05/08 01:02

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You have to install CB, then login in backend Joomla! and go to modules---> CB Supertumb

Setting:

Display Only Online uSER

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## Re:Display Online User

Posted by Jordan - 2008/06/17 13:41

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Does anyone know how I can translate this forum into my language? I am having trouble readin it.

The B&B in Stratford-Upon-Avon

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## Re:Display Online User

Posted by Claudia - 2008/06/17 15:55

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ExceleInt information. I have stumbled this post for other to find.

Anja from B&B in Stratford-Upon-Avon

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## Re:Display Online User

Posted by Robert Redstone - 2008/07/03 09:37

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I have the same problem super thumb does not display online users.

I registered on the comuna1 demo on templateplazza site, after login superthumb on demo site says no users online while the who's online module reports correctly.

Seems there is something wrong with this module.

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## Re:Display Online User

Posted by V3n0m79 - 2008/09/24 08:26

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Hi all!

I have solved the problem with a small change in file mod\_cb\_superthumb.php

Change this code:

```
case 9 :
```

```
$sql = "select u.id, u.username, u.name, c.avatar FROM #__users u, #__comprofiler c, #__comprofiler_members a, #__session AS s WHERE u.id = c.user_id $imagenot $avatarplease and c.user_id = a.memberid and u.username = s.username and c.approved = 1 and u.block = 0 and c.confirmed = 1 and c.banned = 0 group by u.id limit " . $count; break;
```

In this:

```
case 9 :
```

```
$sql = "select u.id, u.username, u.name, c.avatar FROM #__users u, #__comprofiler c, #__session AS s WHERE u.id =
```

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c.user\_id \$imagenot \$avatarplease and u.username = s.username and c.approved = 1 and u.block = 0 and c.confirmed = 1 and c.banned = 0 group by u.id limit " . \$count;  
break;

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## Re:Display Online User

Posted by ronysyz - 2008/09/24 23:58

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V3n0m79 wrote:

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In this:

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= 1 and c.banned = 0 group by u.id limit " . $count;
break;
```

thanks for your sharing

i think that it'll be help another user

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