
2 co payment problem

Posted by alper - 2008/07/02 08:43

i wanted to buy an account today.. but on paymnet 2co gave an error. pls check it up and make a new way to pay.. i need a template immediately.. pls contact me or tell how to pay in another way... my e mail: alpertekin6hotmail.com

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Re:2 co payment problem

Posted by Vic - 2008/07/02 16:29

I am on the same boat. I have been trying to pay with 2CO now for almost 2 hours and it keeps going into error is their a way to pay straight to paypal this is kind of ridiculous.

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Re:2 co payment problem

Posted by Same Problem - 2008/07/02 17:22

No viable way to join your club, please provide payment tool or give us free memberships.
Email me at: dblcolonel@dblclan.com

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Re:2 co payment problem

Posted by alper - 2008/07/03 02:16

is this possible, no administrator didn't see our messages?? We want to join your club, pls give us information about payment. contact: alpertekin6@hotmail.com

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Re:2 co payment problem

Posted by Vic - 2008/07/03 08:50

I do ot get this. A year ago I was a member and all was great now no forum support and the actual system to register sucks wow all in one year.

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Re:2 co payment problem

Posted by Vic - 2008/07/03 12:23

Rest assure that it is not us. I had a live chat with 2CO and I will post below to people know what is happening.

Please wait for a site operator to respond.

Chat InformationYou are now chatting with 'Gena'

Gena: Hello. Thank you for contacting 2Checkout.com. How may I help you?

you: Gena hi I am trying to make payment and I am getting this error Parameter Error.

Gena: I apologize for any inconvenience that this may have caused you, but we are not accepting orders from that website at this time.

you: ohhhh ok thank you

Gena: You're welcome.

SO it seems TemplatePlazza is dead?

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Re:2 co payment problem

Posted by Outpost - 2008/07/03 15:20

Most likely 2Checkout has put their account on hold temporarily. I would like to purchase a membership as well. Can't PayPal be an option?

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Re:2 co payment problem

Posted by alper - 2008/07/03 16:07

i see still no solution.. i immediately need estore plazza template!!! pls make a solution for us. e-mail: alpertekin6@hotmail.com

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Re:2 co payment problem

Posted by Outpost - 2008/07/03 16:40

I see that the Admin is online. Do they read the forum? It would be nice to have an update on this situation.

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Re:2 co payment problem

Posted by Meisyal - 2008/07/03 22:37

@all

Sorry, for that. Please, wait in much times. Maybe my owner TP "Andy" will check this, but you must wait.

If that can't maybe Owner TP "Andy" busy.

Please, to be patient !

Thanks,
meisyal.

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Re:2 co payment problem

Posted by Vic - 2008/07/04 09:00

Folks PayPal was finally added thank god, and it is working perfect.

Good Luck!

Vic

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Re:2 co payment problem

Posted by Dont Do It!!! - 2008/07/04 10:03

If you think its trouble getting them to accept your payment then what do you think you should expect when you need help after you join. Dont do it!!!

lousy support. sometimes takes months for a solution,if ever since by that time your account is expired and its too bad for you. July 4th and they have not released Junes templates. In dec of 07 they were 3 behind.. Point that out and get abused,threatened, and insulted for expecting to get what you paid for.

Other clubs will give you lifetime access to help files and they will give you access to template updates/fixes that were released during your membership. imagine seeing fixes for templates and you cant get them here. Do yourself a favor and just find them elsewhere.

Dont do it!!!!

Re:2 co payment problem

Posted by Wid - 2008/07/05 00:20

sorry for the trouble ...

you guys can use paypal to pay membership ...

regards

Re:2 co payment problem

Posted by C - 2008/07/19 19:45

I got an error during the 2co checkout, now my username is already in use. And I can't login.

Ideas?

Charles

Re:2 co payment problem

Posted by BillyC - 2008/08/23 01:35

I just paid using 2CO only to be told I wont have an account until my credit card goes through several checks due to increased fraud. But don't worry you're card hasn't been charged yet.

Bollocks! I checked online and my card had been charged instantly! And I still had no account.

Have emailed support but that seems to be a waste of time. Have I been scammed? It's a real bummer as I need the template for a job real quick. Fat chance I think.

Re:2 co payment problem

Posted by Wid[otakkiri] - 2008/08/23 02:11

i think you should be more patient ... i guess our administrator is working to create your account immediately after your payment approve. sometimes there are some problem on 2CO on that process ... thanks for your understanding ...

Re:2 co payment problem

Posted by BillyC - 2008/08/23 02:40

That's all very well but I'm trying to run a business here.
I have a customer that wants to see a demo of their site today or I lose the contract!

There ws nothing during the purchase process to indicate my account wouldn't be validated for 24hrs.

I've never had to wait for my card to be checked before. And the money has already come out of my account (which contradicts what I was told when trying to login to my account) and I have nothing for it.

This is 2008, everything is open 24/7 and Template Piazza should get with the times.
It seems from browsing these forums, I'm not the only unhappy customer.
Template Piazza need to update the way they handle purchases and payments, as I said this is 2008.
It's a shame really, as I really like the work they do.

But if this isn't resolved soon I will buy somewhere else, there's plenty out there!

Sorry if this seems unreasonable but I have customers to keep happy, Shame TP don't share my view.

Regards

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Re:2 co payment problem

Posted by noob - 2008/08/23 02:53

I have notified andy about this post.

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Re:2 co payment problem

Posted by BillyC - 2008/08/23 16:40

Any news on this yet please?
I really do need a resolution, I have a very unhappy customer who I'm going to lose if I don't get his site sorted soon
Thanks

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Re:2 co payment problem

Posted by BillyC - 2008/08/25 05:07

Many thanks. Issue now resolved
I now have my membership activated and can start my customers site
BTW. I love the work you guys do! It's amongst the best there is.
BillyC

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Re:2 co payment problem

Posted by sikumbang - 2008/08/25 05:16

Our apologize for this inconvenience Billy. Theres an auto-notification problem between 2co and our server before, but it has already fixed now :)
Thank your for your patience

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